



June 29, 2015

7852 Walker Drive, Suite 200 Greenbelt, Maryland 20770 phone: 301-459-7590, fax: 301-577-5575 internet: www.jsitel.com, e-mail: jsi@jsitel.com

#### Via Hand Delivery

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12<sup>th</sup> Street, SW Washington, DC 20554

Re:

WC Docket No. 14-58

2015 ETC Annual Report of Citizens Telephone Company (NC)

**Study Area Code 230473** 

Dear Ms. Dortch:

On behalf of Citizens Telephone Company (NC) ("Citizens"), JSI files the attached confidential and redacted versions of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules. ¹ Citizens seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information.² The redacted version is also being filed this date via the FCC's Electronic Comment Filing System. In addition, attached is a letter requesting confidential treatment under Sections 0.457 and 0.459 of its Progress Report on its Five-Year Service Quality Improvement Plan as required by Section 54.313(a)(1).³

Please direct any questions regarding the filing to the undersigned.

Sincerely.

John Kuykendall JSI Vice President

301-459-7590

jkuykendall@jsitel.com

cc: Charles Tyler, Telecommunications Access Policy Division (two copies, confidential)

<sup>3</sup> 47 C.F.R. §§ 0.457, 0.459, 54.313(a)(1).

<sup>&</sup>lt;sup>1</sup> 47 C.F.R. §§ 54.313, 54.422.

<sup>&</sup>lt;sup>2</sup> Connect America Fund et al., WC Docket No. 10-90 et al., Protective Order, DA 15-712 rel. June 17, 2015 (Protective Order). 47 C.F.R. § 54.313(f)(2).



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June 29, 2015

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12<sup>th</sup> Street, SW Washington, DC 20554

Re:

WC Docket No. 14-58

2015 ETC Annual Report of Citizens Telephone Company (NC)

Study Area Code 230473 Request for Confidentiality

Dear Ms. Dortch:

John Staurulakis, Inc. ("JSI"), on behalf of its Citizens Telephone Company (NC) (the "Company") hereby requests, pursuant to Sections 0.457 and 0.459 of the Commission's rules, withholding from public inspection certain information contained in an attachment to the above referenced reporting requirement. The Company provides the following in support of its request, numbered consistent with the subparagraphs of Section 0.459(b).<sup>2</sup>

- 1. The information for which the Company is seeking confidential treatment is an attachment to the Company's annual reporting information pursuant to Sections 54.313 and 54.422 of the Commission's rules ("Report").
- 2. Rate-of-Return Eligible Telecommunications Carriers ("ETCs") must file with the Commission an initial section 54.202(a) Five-Year Service Quality Improvement Plan ("Five-Year Plan") which is contained in the attachment to the 2014 Report.<sup>4</sup>
- 3. The information contained in attachment for which the Company seeks the withholding from public inspection is the entirety of data pertaining to the Company's Five-Year Plan provided at FCC Form 481 Line 112 attachment. Information of this nature is confidential commercial information routinely withheld from public inspection.

<sup>&</sup>lt;sup>1</sup> 47 C.F.R. §§ 0.457, 0.459.

<sup>&</sup>lt;sup>2</sup> 47 C.F.R. § 0.459(b)(1) through (9).

<sup>&</sup>lt;sup>3</sup> 47 C.F.R. §§ 54.313, 54.422.

<sup>&</sup>lt;sup>4</sup> See In the Matter of Connect America Fund, WC Docket No. 10-90, Order DA 14-591 (rel. May 1, 2014).

4. With respect to identifying the degree to which the subject attachment concerns a service that is subject to competition, the information is of a financial and competitive nature regarding the provision of telecommunications services. The Line 112 attachment contains competitively sensitive information related to proposed improvements or upgrades and maintenance the Company's network.

In its March 5, 2013 Order, the FCC. The FCC specified that for rate-of-return carriers, the five-year plans "should describe the carrier's network improvement plan, which should provide greater visibility into current plans to extend broadband service to unserved locations in rate-of-return service territories." Accordingly, because the Company is a rate-of-return carrier, it must file a five-year service improvement plan which contains proprietary, competitively sensitive information related to the Company's existing network including the specific locations of customers as well as describe proposed improvements or upgrades and maintenance of its network throughout its service area. Specifically, this information sets forth services provided by the Company over its existing network including specific locations of customers as well as planned network improvement and maintenance for the years 2015 through 2019 including project start and completion dates, population that will be impacted by the improvements and upgrades at the wire center level and projected capital costs associated with the improvements and upgrades and operating costs associated with maintaining the network including depreciation for investments that have already been made. As such, this information contains competitively sensitive information related to the Company's existing network as well as detailed plans at the wire center level for network upgrades and maintenance projected for the years 2015 through 2019.

- 5. With respect to identifying possible exposure to competitive harm, the information contained in the Line 112 attachment is information that is not customarily released to the public. This information is proprietary to the Company, is unique to the Company's serving territory and is only known to the Company and its authorized agents. If the Information is not protected, it would have economic value to potential competitors who would be able to target their marketing to specific customers. In a competitive telecommunications marketplace, this type of information is highly sensitive. If publicly disclosed, it would enable competitors to craft business plans that capitalize on their knowledge of the locations of the Company's customers which would place the Company at a competitive disadvantage.
- 6. With respect to steps the Company has taken to ensure against unauthorized disclosure of the information contained in the attachment, the Company is filing the attachment under seal. The Company uses the information contained in the Five-Year Plan to ensure that its customers continue to receive state-of-the-art high quality telecommunications and broadband services that the Company has

<sup>&</sup>lt;sup>5</sup> See Connect America Fund et al., WC Docket 10-90 et al., Order, DA 13-332 (rel. Mar. 5, 2013) ("March 5, 2013 Order") at para 9 citing Section 54.202(a) (1) (ii).

### Request for Confidentiality Page 3

been providing to them for many years as well as to satisfy mandatory reporting requirements and does not share the information for which protection is sought. The Company protects the secrecy of this information with a security protocol that ensures the information is not inadvertently disclosed or disseminated. Only directors, managers and employees with a direct need to know are authorized to access the information.

- 7. Any previous versions of this information are not publicly available.
- 8. Because the information is not routinely available, a need exists for maintaining the confidentiality of this information permanently.
- 9. Not applicable.

Based on the preceding, JSI respectfully requests on behalf of the Company that the Commission grant confidential treatment under Section 0.459 to Company's Five-Year Plan provided at FCC Form 481 Line 112 attachment.

Please contact the undersigned with any questions regarding this request.

Sincerely,

John Kuykendall JSI Vice President

301-459-7590

jkuykendall@jsitel.com

FCC For	rm 481 - Carrier Annual Reporting Data Collection Form	REDACTED FOR PUB	BLIC INSPECTION	FCC Form 481 OMB Control No. 30 July 2013	50-0986/OMB Control No. 3060-0819
<010>	Study Area Code	240521			
<015>	Study Area Name	FORT MILL TEL	СО		
<020>	Program Year	2016			
<030>	Contact Name: Person USAC should cor with questions about this data	ntact Chris Moody			
<035>	Contact Telephone Number: Number of the person identified in data	8033267255 ext line <030>	E şî		
<039>	Contact Email Address: Email of the person identified in data lin	e <030> chris.moody@cc	omporium.com		
3 1			July 10 3.0		54.313 54.422
NNUA	AL REPORTING FOR ALL CARRIERS				Completion Completion Required Required (check box when complete)
:100>	Service Quality Improvement Reporting		(complete attached w	vorksheet)	· ////////////////////////////////////
<200>	Outage Reporting (voice)		(complete attached w	vorksheet)	
<210>		heck box if no outages to report			
<300>	Unfulfilled Service Requests (voice)	0			
<310>	Detail on Attempts (voice)				
				(attach descriptive	document)
<320>	Unfulfilled Service Requests (broadband)	0			· /////
<330>	Detail on Attempts (broadband)				
				(attach descriptiv	re document)
<400>	Number of Complaints per 1,000 custon	ners (voice)			
<410>	Fixed 0.0				V
<420> <430>	Mobile 0.0 Number of Complaints per 1,000 custon	pers (broadband)			-
<440>	Fixed 0.078				
<450> <500>	Mobile 0.0 Service Quality Standards & Consumer F	rotection Rules Compliance	(check to indicate ce	ertification)	V
	240521sc510.pdf				
<510>	1		(attached descrip	tive document)	V
<600>	1 12 1		(check to indicate ce	ertification)	V
	240521sc610.pdf				
			fattached descriptive	document)	
<610>					
<700>	Company Price Offerings (voice)		(complete attached	worksheet)	· //////
<710>	Company Price Offerings (broadband)		(complete attached	worksheet)	v (1111)
<800>			(complete attached	worksheet)	
		•	(if yes, complete attached	worksheet)	
:1000>	<ul> <li>Voice Services Rate Comparability Certif</li> </ul>	ication	Yes	J	100000
<1010	>		(attach descriptive	document)	
<1100	Certify whether terrestrial backhaul opt	tions exist (Yes or No)	(if not, check to inc	dicate certification)	· //////
<1110>	>		(complete attached	worksheet)	
<1200>	Terms and Condition for Lifeline Custon		(complete attached	worksheet)	
	Price Cap Carriers, Proceed to Price Cap				
<2000>	Including Rate-of-Return Carriers affilia	neu with rrice Cap Local EXC	cnange Carriers (check to indicate ce	ertification)	
2005>			(complete attached	worksheet)	
2000	Rate of Return Carriers, Proceed to ROP	Additional Documentation		addination 1	V 1000
<3000> <3005>			(check to indicate ce		V 1

Study Area Code   Cost Into Title Code	(100) S <sub>4</sub> Data C <sub>4</sub>	(100) Service Quality Improvement Reporting Data Collection Form	FCC OME July	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
Footran Name  Footran Hame  Fo	<010>	Study Area Code	240521	
Contact Name - Person USAC should contact regarding this data Contact Name - Person USAC should contact regarding this data Contact Name - Person USAC should contact regarding this data Contact Name - Person USAC should contact regarding this data in company to the contact Final Address - Email Address of person identified in data line <0300	<015>	Study Area Name		
Contact Name - Person USAC should contact regarding this data line -CO3O> 603267255 ext.  Contact Telephone Number - Number of person identified in data line -CO3O> 603267255 ext.  Contact Email Address - Email Address of person identified in data line -CO3O> 6045267255 ext.  Contact Email Address - Email Address of person identified in data line -CO3O> 604526 ext.  Contact Email Address - Email Address of person identified in data line -CO3O> 604520 ext.  Has your company received its ETC certification from the FCC? (yes / no) (Yes	<020>	Program Year	2016	
Contact Telephone Number - Number of person identified in data line <030> chats.moody@comportium.com  Contact Email Address - Email Address of person identified in data line <030> chats.moody@comportium.com  Has your company received its ETC certification from the FCC? (yes / no.)	<030>	Contact Name - Person USAC should contact regarding this data	Chris Moody	
Contact Email Address - Email Address of person identified in data line <030> chais.mocdy@comportium.com  Has your company received its ETC certification from the FCC? (yes / no) (yes / n	<032>	Contact Telephone Number - Number of person identified in data line <030>	8033267255 ext	
Has your company received its ETC certification from the FCC?  (yes / no ) (ye	<039>	Contact Email Address - Email Address of person identified in data line <030>	chris.moody@comporium.com	
If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 yes / no) O year plan" filed with the FCC?  year plan" filed with the FCC?  If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.  Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.  Maps detailing progress towards meeting plan targets  Report how much universal service (USF) support was received How much (USF) was used to improve service quality and how support was used to improve service capacity and how support was used to improve service capacity on the prior calendar year.  Not Applicable in the prior calendar year.	<110>	Has your company received its ETC certification from the FCC?	0	
If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 5.4.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.  Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.  Maps detailing progress towards meeting plan targets  Report how much universal service (USF) support was received How much (USF) was used to improve service coverage and how support was used to improve service coverage How much (USF) was used to improve service capacity and how support was used to improve service capacity how much (USF) was used to improve service capacity and how support was used to improve service capacity in the prior calendar year.  Provide an explanation of network improvement targets not met	<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	O O (ves / no )	
	4113 4114 4115 4116 4117 4118	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your cETC which only receives frozen support, your progress report is only required to address voice telephony service.  Please select the appropriate responses below (Yes, No, Not Applicable) to confii that the attached document(s), on line 112, contains a progress report on its five service quality improvement plan pursuant to §54.202(a). The information shall b submitted at the wire center level or census block as appropriate.  Maps detailing progress towards meeting plan targets Report how much universal service (USF) support was received How much (USF) was used to improve service quality and how support was used to improprovide an explanation of network improvement targets not met in the prior calendar year.	Yes Yes Yes Yes Yes Yes Yes Not Applicable	of Attached Document

	Study Area Code	<u>a</u>				240521						
Stu S	Study Area Name	Tie				FORT MILL TEL	ST CO					
P <sub>o</sub>	Program Year					2016						
မီ	itact Name	- Person USAC	Should conta	Contact Name - Person USAC should contact regarding this data	s data	Chris Moody						
5	ntact Teleph	one Number	- Number of p	Contact Telephone Number - Number of person identified in data	in data line <030>	30> 8033267255 ext.	ext.					
ঠ	ntact Email,	Address - Ema	il Address of p	Contact Email Address - Email Address of person identified in data	in data line <030>		chris.moody@comporium.com					
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άž	, g ,	Outage Start Date	Outage Start Outage Start Date Time	∂	Outage End Time	Number of Customers Affected	Total Number of	911 Facilities Affected	Service Outage Description (Check	Did This Outage Affect Multiple Study Areas	Service Outage	Preventative
							Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures
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<010>	Study Area Code	de			240521				
<015>	Study Area Name	тте			FORT MILL I	TEL CO			
<020>	Program Year				2016				
<030>	Contact Name	Contact Name - Person USAC should contact regarding this data	J contact regard	ing this data	Chris Moody	5-			
<032>	Contact Telepi	Contact Telephone Number - Number of person identified in data	er of person ide	ntified in data line <	line <030> 8033267255 ext.	ext.			
<039>	Contact Email	Contact Email Address - Email Address of person identified in data line <030>	ess of person ide	entified in data line		chris.moody@comporium.com			
<701>	Residential Loc Single State-wi	Residential Local Service Charge Effective Date Single State-wide Residential Incal Service Charge	ective Date	1/1	1/1/2015				
						7		Į.	
<703>	<ap>&gt;</ap>	<92>	<83>	 cb1>	<0.00	<63>	 	<92>	09
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
						i i			
					See a	See attached worksheet			
					3	Topicon pourons			

						July 2013	July 2013	100
Study Area Code			240521					
Study Area Name			FORT MILL TEL CO	8				
Program Year			2016					
Contact Name - Person L	Contact Name – Person USAC should contact regarding this data	is data	Chris Moody 8033267255 ext.					
Contact Email Address -	Contact, releptione number - number or person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030>	of in data line <030>	chris.moody@comporium.com	mporium.com				
4	Ć	4	A635	\$	Softs	SC#22	2483	3292
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select }
			- See attached	hed				
			worksheet					

Contact Telgephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address of person identified in data line <030> Contact Email Address of person identified in data line <030> Contact Email Address of person identified in data line <030> Contact Email Address of person identified in data line <030> Contact Email Address of person identified in data line <030> Contact Email Address of person identified in data line <030> Contact Email Address of person identified in data line <030> Contact Email Address of person identified in data line <030> Contact Email Address of person identified in data line <030> Contact Email Address of person identified in data line <030> Contact Email Address of person identified in data line <030> Contact Email Address of person identified in data line <030> Contact Email Address of person identified in data line <030> Contact Email Address of person identified in data line <030> Contact Email Address of person identified in data line <030> Contact Email Address of person identified in data line <030> Contact Email Address of person identified in data line <030> Contact Email Address of person identified in data line <030> Contact Email Address of person identified in data line <030> Contact Email Address of person identified in data line <030> Contact Email Address of person identified in data line <030> Contact Email Address of person identified in data line <030> Contact Email Address of person identified in data line <030> Contact Email Address of person identified in data line <030> Contact Email Address of person identified in data line <030> Contact Email Address of person identified in data line <030> Contact Email Address of person identified in	ca3> Doing Business As Company or Brand Designation

(900) Tr	(900) Tribal Lands Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013	
<010>	Study Area Code	240521	
015	1	FORT MILL TEL CO	
<050>	į.	2016	
<030>	1	Chris Moody	
<035>	ı	30> 8033267255 ext:	
<039>		30> chris.moody@comporium.com	
<910>	Tribal Land(s) on which ETC Serves		
<920>	Tribal Government Engagement Obligation		
		Name of Attached Document	
If your to conf	If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920,		
demon	demonstrates coordination with the Tribal government pursuant to	Yes or No or	
§ 54.3.	§ 54.313(a)(9) includes:	Not Applicable	
<921>	<ul> <li>Needs assessment and deployment planning with a focus on Tribal</li> </ul>		
	community anchor institutions.		
<922>	· Feasibility and sustainability planning;		
<923>	<ul> <li>Marketing services in a culturally sensitive manner;</li> </ul>		
<924>	· Compliance with Rights of way processes		
<925>	<ul> <li>Compliance with Land Use permitting requirements</li> </ul>		
<926>	· Compliance with Facilities Siting rules		
<927>	Compliance with Environmental Review processes		
<928>	· Compliance with Cultural Preservation review processes		
<929>	Compliance with Tribal Business and Licensing requirements.		

FCC Form 481	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013		T CO			xt.	chris.moody@comporium.com				
		240521	FORT MILL TEL CO	2016	Chris Moody	8033267255 ext:	chris.moody@		sdp		
(1100) No Terrestrial Backhaul Reporting	Data Collection Form	Study Area Code	Study Area Name	Program Year	Contact Name - Person USAC should contact regarding this data	Contact Telephone Number - Number of person identified in data line <030>	<ul> <li>Contact Email Address - Email Address of person identified in data line &lt;030&gt;</li> </ul>	. Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).		
(1100)	Data Co	<010>	<015>	<020>	<030>	<035>	<039>	<1120>	<1130>		

(1200) To Lifeline Data Col	(1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	240521
<015>	1	FORT MILL TEL CO
<020>	Program Year	200
<030>	Contact Name - Person USAC should contact regarding this data	Chris Mondo
<032>		
<039>	Contact Email Address - Email Address of person identified in data line <030>	e <030> chris.moody@comportium.com
<1210>	<1210> Terms & Conditions of Voice Telephony Lifeline Plans	
		Name of Attached Document
<1220>	Link to Public Website	HTTP http://www.comporium.com/29732/residential-home-phone-local-telephone-lifeline-link-up-programs/
"Please (	"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed on line 1220, contains the required information pursuant to	,01
§ 54.422(a)(2) a annually report:	of the website listed, of fine 1220, Conditions the required misoning to train of \$54.42(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:	
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	
<1222>	Details on the number of minutes provided as part of the plan,	
<1223>	Additional charges for toll calls, and rates for each such plan.	

2000) Price Cap Carrier Additional Documentation	FCC Form 481.
ata Collection Form	OMB Control No.: 3060-0986/OMB Control No.: 3060-0819
colliding Date of Osting Crisises (Hillings) with Dries for Local Extension Continue	July 2013

	175042	FORT MILL TEL CO	2016	Chris Moody	803326/233 EXC.	chils.moody@comportum.com
<010> Study Area Code	<015> Study Area Name	Program Year	<030> Contact Name - Person USAC should contact regarding this data	<035> Contact Telephone Number - Number of person identified in data line <030>	<039> Contact Email Address - Email Address of person identified in data line <030>	
<010>	<015>	<020>	<030>	<035>	<039>	

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 5.4.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

	Name of Attached Document(s) Listing Required Information					11, contains the required information rovide the number, names, and ss to broadband service in the
Incremental Connect America Phase I reporting  > 2nd Year Certification (47 CFR § 54.313(b)(1)i}  a> 3rd Year Certification (47 CFR § 54.313(b)(1)ii}  > Attachment (47 CFR § 54.313(b)(1)ii)		Δ.	<ul> <li>2014 Frozen Support Calculation {47 CFR § 54.313(c)(2)}</li> <li>2015 Frozen Support Calculation {47 CFR § 54.313(c)(3)}</li> <li>2016 and future Frozen Support Calculation {47 CFR § 54.313(c)(4)}</li> </ul>	Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} 5> Certification Support Used to Build Broadband	Connect America Phase II Reporting {47 CFR § 54.313(e)} 7> 3rd year Broadband Service Certification 8> 5th year Broadband Service Certification 9> Interim Progress Certification	плес
<2010> <2011a> <2011b>		<2012>	<2013> <2014> <2015>	<2016>	<2017> <2018> <2018>	<2020>

Interim Progress Community Anchor Institutions

<2021>

(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows  (3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation
is in a formation of Cash
(3022) Copy of their financial statement which has been subject to review by an independent certified bublic accountant, or 2/a financial report in a format comparable to RUS Operating Report for Teleconmunications Borrowers,  (3023) Underlying information subjected to a review by an independent certified public accountant  (3024) Underlying information subjected to an officer certification.  (3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows  (3026) Attach the worksheet listing required information

SPECTION	FCC Form 481	OWB Control No. 3060-6986/OMB Control No. 3060-0819	July 2013
REDACTED FOR PUBLIC INSPECTION			SHIP SAN IN THE SAN IN
	3000) Rate Of Return Carrier Additional Documentation (Continued)	Data Collection Form	

<010>	Study Area Code	240521
<015>	Study Area Name	FORT MILL TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Chris Moody
<035> C	Contact Telephone Number - Number of person identified in data line <030> 8033267255 ex	8033267255 ext.
<039>	<039> Contact Email Address - Email Address of person identified in data line <030> chris moody@comportum.com	chris mondylecomportum com

Financial Data Summary	(3027) Revenue	(3028) Operating Expenses	(3029) Net Income	(3030) Telephone Plant In Service(TPIS)	(3031) Total Assets	(3032) Total Debt	(3033) Total Equity	(3034) Dividends

	ion - Reporting Carrier ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	240521
<015>	Study Area Name	FORT MILL TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Chris Moody
<035>	Contact Telephone Number - Number of person identified in data line <030>	8033267255 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	chris.mandy@comporium.com

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the	he Annual Reporting for CAF or LI Recipients			
certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.				
Name of Reporting Carrier:				
Signature of Authorized Officer:	Date			
Printed name of Authorized Officer:				
Title or position of Authorized Officer:				
Telephone number of Authorized Officer:				
Study Area Code of Reporting Carrier: Filing Due Date for this	s form:			
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Commu under Title 18 of the United States Code, 18 U.S.				

	ion - Agent / Carrier ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	240521
<015>	Study Area Name	FORT MILL TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Chris Moody
<035>	Contact Telephone Number - Number of person identified in data line <030>	8033267255 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	chris.moody@comporium.com

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent). John Staurulakis, Inc. Is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.				
Name of Authorized Agent: John Staurulakis, Inc.				
Name of Reporting Carrier: FORT MILL TEL CO				
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 06/26/2015			
Printed name of Authorized Officer: Matthew Dosch				
Title or position of Authorized Officer: Executive Vice Presi	dent			
Telephone number of Authorized Officer: 8033267287 ext.				
relephone number of Authorized Officer.				

#### TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier				
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.				
Name of Reporting Carrier: FORT MILL TEL CO				
Name of Authorized Agent or Employee of Agent: JSI				
Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date:	06/26/2015		
Printed name of Authorized Agent or Employee of Agent: Cassandra Heyne				
Title or position of Authorized Agent or Employee of Agent Consultant				
Telephone number of Authorized Agent or Employee of Agent: 3014597590 ext.				
Study Area Code of Reporting Carrier: 240521 Filling Due Date for this form: 07/01/2015				
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. 18 of the United States Code, 18 U.S.C. § 1001.	. §§ 502, 503(b), or	fine or Imprisonment under Title		

Attachments

#### **ATTACHMENT - LINE 112**

## Five-Year Network Improvement Plan and Progress Report

ATTACHMENT REDACTED IN ENTIRETY

# Fort Mill Telephone Company's Demonstration of Compliance with Applicable Service Quality Standards and Consumer Protection Rules

In establishing this certification in its 2005 ETC Order,<sup>1</sup> the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers."<sup>2</sup> The FCC found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement and that the sufficiency of other commitments would be considered on a case-by-case basis.<sup>3</sup> In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement."<sup>4</sup>

Fort Mill Telephone Company ("Company") hereby certifies that it is in compliance with applicable service quality standards and consumer protection rules. The Company is subject to consumer protection obligations under both federal and South Carolina state law. These obligations include, but are not limited to, the following: (1) filing a Local Exchange Tariff pursuant to the requirements of the Public Service Commission of South Carolina which disclose rates, and terms and conditions of service to customers (Section 103-612.2.1 of the South Carolina Code of Regulations); (2) adherence to state consumer protection requirements governing telephone providers

<sup>&</sup>lt;sup>1</sup> Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order").

<sup>&</sup>lt;sup>2</sup> *Id.* at para. 28.

<sup>&</sup>lt;sup>3</sup> Id. The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: "(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy." Id. at n. 71.

which govern Standards and Quality of Service (Sections 103-661, 103-662, and 103-663 of the South Carolina Code of Regulations); Customer Relations, including billing, deposits, discontinuance and termination of service (Sections 103-620 through 103-633 of the South Carolina Code of Regulations); Engineering and Safety Standards (Sections 103-640 through 103-646 and 103-670 through 103-672 of the South Carolina Code of Regulations); Inspections and Tests (Sections 103-650 through 103-653 of the South Carolina Code of Regulations); Records and Reports (Sections 103-610 through 103-619 of the South Carolina Code of Regulations) and Customer Complaints (Section 103-628 of the South Carolina Code of Regulations); (3) truth-in-billing requirements (Section 103-622.1 of the South Carolina Code of Regulations); and (4) CPNI, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

The Company is subject to consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: public disclosure of accurate information regarding network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in F.C.C. 47 C.F.R. Part 8 §8.3. The Company furthermore will comply with all requirements set forth in the 2015 Open Internet Order when it becomes effective.

# Fort Mill Telephone Company's Demonstration of Ability to Function in Emergency Situations

Fort Mill Telephone Company ("Company") hereby certifies that it is able to function in emergency situations as set forth in 47 C.F.R. § 54.202(a)(2)<sup>1</sup> and Section 103-646 of the South Carolina Code of Regulations. The Company's voice and broadband network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2) and Section 103-646 of the South Carolina Code of Regulations. The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, each central office building is supplied with standby generators and battery back-up that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. The Company has battery backup at all office locations and in its electronic equipment sites. Length of run time is determined by the equipment serving the area and the number of customers working out of the equipment. Generators are installed at all Central Office locations. They will continue to run as long as the Company has access to fuel.

Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

700) Pr	ice Offering	(700) Price Offerings Including Voice Rate Data	ata					FCC Form 481	Company of the Compan	
Jata Co	Jata Collection Form	E						OMIS CONTROL NO. 3080-0986/OMIS CONTROL NO. 3080-0819 July 2013	B Control No. 3060-0819	
<010>	Study Area Code	Code			240521					
<015>	Study Area Name	Name			FORT MILL TEL CO	rer co				
<020>	Program Year	ear			2016					
<030>		Contact Name - Person USAC should contact regarding this data	contact regard	ing this data	Chris Moody	1				
<035>		Contact Telephone Number - Number of person identified in data line <030>	er of person ide	entified in data line <		ext.				
<039>		Contact Email Address - Email Address of person identified in data line <030>	ss of person ide	entified in data line		chris.moody@comporium.com				
<701> <702>		Residential Local Service Charge Effective Date Single State-wide Residential Local Service Charge	ctive Date ervice Charge	1/1	1/1/2015					
<703>										
	<ाक	(Ap)	43	<461>	<495	<b>493</b>	440	<	9	
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees	
	SC	Fo		FR	15.62	0.0	0.415	0.0	16.04	

Other, Warning Letter 1mo / \$10 per 50Gb FCC Form 481 OMB Control No. 3060-0985/OMB Control No. 3060-0819 Other, Warning Letter 1mo / \$10 per 50Gb overage Other, Warning Letter Imo / 510 per 500h overade Other Warning Letter Imo / 510 per 500h overage Other, Warning Letter 1mo / \$10 per 50Gb overage overage Other, Warning Letter imo / \$10 per 50Gb overage Other, Warning Letter 1mo / \$10 per 50Gb overage Other, Warning Letter 1mo / \$10 per 50cb overage Other, Warning Letter 1mo / \$10 per 50Gb overage Other, Warning Letter 1mo / \$10 per 50Gb overage When Limit Reached {select} Usage Allowance Action Taken Usage Allowance July 2013 4000.0 395.0 0.009 375.0 475.0 575.0 500.0 700.0 310.0 465.0 -Upload Speed (Mbps) (GB) <89> Broadband Service - Broadband Service 1024.0 0.512 0.768 15.0 20.02 30.0 5.0 1.0 1.5 3.0 <d2>> Download Speed chris.moody@comporium.com (Mbps) 1024.0 100.0 25.0 0.09 20.0 30.0 11.0 12.0 7.0 0.6 FORT MILL TEL CO 8033267255 ext. <10> Chris Moody **Total Rates** and Fees 2016 74.95 59.95 74.95 48.45 59.95 49.95 49.95 59.95 74.95 99.95 9 <039> Contact Email Address - Email Address of person identified in data line <030> Contact Telephone Number - Number of person identified in data line <030> State Regulated Fees Contact Name - Person USAC should contact regarding this data 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 Residential Rate <01> 74.95 48.45 59.95 59,95 49.95 59.95 99.95 74.95 49.95 74.95 Exchange (ILEC) <32> Fort Mill Fort Mill Fort Mill Fort Mill (710) Broadband Price Offerings Fort Mill Fort Mill Fort Mill Fort Mill Fort Mill Fort Mili <015> Study Area Name Study Area Code Program Year Data Collection Form deb State SC <020> <030> <711>> <032> <010>

#### Fort Mill Telephone Company (SAC 240521)

#### Response to Line 3010 – Milestone Certification (47 CFR §54.313(f)(1)(i))

Fort Mill Telephone Company hereby certifies that throughout 2014, it took reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 4 Mbps downstream/1 Mbps upstream, and currently, it is taking reasonable steps to provide upon reasonable request actual speeds of at least 10 Mbps downstream/1 Mbps upstream broadband service at with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas as determined in an annual survey, and that requests for such service are met within a reasonable amount of time.

#### Fort Mill Telephone Company (SAC 240521)

# Response to Line 3012 - List of Community Anchor Institutions to Which the ETC Newly Began Providing Service

The FCC's *USF/ICC Transformation Order* requires a listing of community anchor institutions to which the ETC newly began providing broadband service. Fort Mill Telephone Company hereby provides the FCC with a list of community anchor institutions, to which it newly began providing broadband service since July, 2014.<sup>1</sup>

Name	Address
Doby's Bridge Elementary School	1000 Dragon Way Fort Mill, SC 29715
Tega Cay Elementary School	2185 Gold Hill Road Tega Cay, SC 29715
Harrisburg Elementary School	10251 Harrisburg Road, Indian Land, SC 29707
	515 River Crossing Dr. Ste 180 Fort Mill, SC
Piedmont Express Care at Sutton Road	29715
	515 River Crossing Dr. Ste 180 Fort Mill, SC
Sutton Road Pediatrics	29715

The FCC has defined community anchor institutions in Section 54.5 of its Rules as "schools, libraries, health care providers, community colleges, other institutions of higher education, and other community support organizations and entities."



7852 Walker Drive, Suite 200 Greenbelt, Maryland 20770 phone: 301-459-7590, fax: 301-577-5575 internet: www.jsitel.com, e-mail: jsi@jsitel.com

June 22, 2015

#### VIA ECFS

Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, SW Washington, DC 20554

Attention: Wireline Competition Bureau

Re: Petition for Limited Waiver of § 54.313(f)(2)(ii)

**Comporium Companies** 

ETC Annual Reports and Certifications, WC Docket No. 14-58

Dear Ms. Dortch:

On behalf of Comporium, Inc. fka Rock Hill Telephone Company, Lancaster Telephone Company, Fort Mill Telephone Company, Citizens Telephone Company and PBT Telecom, Inc. (collectively, the "Comporium Companies"), JSI respectfully submits the above-referenced Petition for Limited Waiver. The Comporium Companies seek a limited waiver of Federal Communications Commission rules Section 54.313(f)(2)(ii) which requires privately held rate-of-return carriers that are not recipients of loans from the Rural Utilities Service to file a copy of their audited financial statement with their ETC Annual Report.

Please direct inquiries regarding this Petition for Limited Waiver to the undersigned consultant for the Comporium Companies.

Sincerely,

John Kuykendall Vice President

Enclosure

## Before the **FEDERAL COMMUNICATIONS COMMISSION** Washington, D.C. 20554

In the Matter of	)	
	)	
ETC Annual Reports and	)	WC Docket No. 14-58
Certifications	)	

### PETITION OF THE COMPORIUM COMPANIES FOR LIMITED WAIVER OF SECTION 54.313(f)(2)(ii)

Comporium, Inc. fka Rock Hill Telephone Company, Lancaster Telephone Company, Fort Mill Telephone Company, Citizens Telephone Company and PBT Telecom, Inc. (collectively the "Comporium Companies" or the "Companies") pursuant to Section 1.3 of the Federal Communications Commission's ("FCC" or "Commission") Rules¹ request a limited waiver of the requirement specified in Section 54.313(f)(2)(ii).² This rule requires privately held rate-of-return carriers that are not recipients of loans from the Rural Utilities Service ("RUS") whose financial statements are audited in the ordinary course of business to file a copy of their audited financial statement with their ETC Annual Report (otherwise known as the "Form 481").³

As demonstrated herein, "good cause" exists to allow the Comporium Companies a twomonth limited waiver to submit the finalized version of their annual consolidated financial audit report after the July 1, 2015 deadline to submit their Form 481. Due to delays caused by obtaining necessary financial information from an entity in which one of the Comporium

<sup>&</sup>lt;sup>1</sup> 47 C.F.R. §1.3

<sup>&</sup>lt;sup>2</sup> 47 C.F.R. § 54.313 (f)(2)(ii).

<sup>&</sup>lt;sup>3</sup> Id. Alternatively, the carrier may file "a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers, accompanied by a copy of a management letter issued by the independent certified public accountant that performed the company's financial audit." Id.

Companies has a joint investment, the final audited version of the Companies' consolidated audit report will not be available by the July 1 deadline. However, the Comporium Companies will be submitting a draft version of the report in their Form 481s and will populate the Lines 3027 – 3034 with the required financial data. Accordingly, the public interest would be served by allowing the Companies additional time to supplement their Form 481s with the finalized version of the consolidated audit report.

#### I. Background

The Comporium Companies are privately held rate-of-return carriers that are not recipients of loans from RUS and have financial statements that are audited in the ordinary course of business. Each year, the Companies' external auditors, KPMG, LLP ("KPMG"), prepare a consolidated audit report for the Comporium Companies. In its *Fifth Order on Reconsideration*, the FCC clarified that companies that have study areas that are under common ownership or control and prepare a consolidated audit report "may file financial reports on a consolidated basis" in their FCC Form 481s.<sup>4</sup> Accordingly, in compliance with Section 54.313(f)(2)(ii), each year in their Form 481 filings, each of the Comporium Companies submit the consolidated audit report prepared by KPMG.

#### II. Grant of this Waiver is Warranted

Generally, the Commission's rules may be waived for good cause shown.<sup>5</sup> Furthermore, the Commission may exercise its discretion to waive a rule where the particular facts make strict

<sup>&</sup>lt;sup>4</sup> Connect America Fund et al, WC Docket No. 10-90 et al., Fifth Order on Reconsideration, 27 FCC 14549, 14554, para. 14 (2012) ("Fifth Order on Reconsideration").

<sup>5</sup> 47 C.F.R. § 1.3.

compliance inconsistent with the public interest.<sup>6</sup> As demonstrated herein, grant of this petition is warranted.

The Comporium Companies and KPMG have been working diligently in preparing the consolidated audit report for 2014. However, the finalized version of the report will not be completed until after the July 1, 2015 deadline due to delays in obtaining audited financial statements from Tide Mobility, LLC ("Tide"). Tide Mobility is a joint investment of Comporium, Horry Telephone Cooperative, and AT&T Mobility. Comporium contributed its wireless assets in exchange for an interest in Tide Mobility. Tide Mobility is audited by another audit firm. Accordingly, KPMG must rely on the other audit firm to provide the necessary financial information pertaining to Tide in order to complete the audit for the Comporium Companies. The other audit firm, however, did not provide the required financial information to KPMG in sufficient time for KPMG to finalize the audit by the July 1 deadline. Attached hereto is a letter from KPMG agreeing with the stated reasons as to why KPMG has been unable to complete its audit by the filing deadline.

Although the finalized version of the consolidated audit report will not be completed until after July 1, the Companies have been provided with a draft version of the report. Accordingly, the Companies will submit this draft version in their FCC Form 481 filing. Further, because the financial data in the draft version has been finalized, the Companies will populate that data in Lines 3027 – 3034 of their respective Form 481s. Accordingly, waiver of Section 54.313(f)(2)(ii) is sought only to be able to supplement the Form 481s within two months after the filing deadline so that the finalized version of the consolidated audit report can replace the draft versions. Such a limited waiver would further the public interest as strict compliance with

<sup>&</sup>lt;sup>6</sup> Northeast Cellular Telephone co. v. FCC, 897 F.2d 1164, 1166 (D.C. Cir. 1990) (Northeast Cellular).

this rule could result in each of the Companies having their high cost universal service support reduced on a pro-rata daily basis equivalent to the period of non-compliance,<sup>7</sup> an extremely harsh penalty for these rural rate-of-return carriers.

Respectfully submitted,

The Comporium Companies

Rock Hill, South Carolina 29730

By: /s/ Daniel R. Robertson

Daniel R. Robertson
Executive Vice President – Chief Financial Officer and Treasurer
The Comporium Companies
330 East Black Street

June 17, 2015

<sup>&</sup>lt;sup>7</sup> See 47 C.F.R. § 54.313(j).



KPMG LLP

Duke Energy Center Suite 3200 550 South Tryon Street Charlotte, NC 28202-4214 Telephone +1 704 335 5300 Fax +1 704 335 5377 Internet www.us.kpmg.com

June 22, 2015

Comporium, Inc. Attn: Mr. Dan Robertson 330 E Black Street Rock Hill, SC 29731

Mr. Robertson:

Pursuant to Section 1.3 of the Federal Communications Companies Rules, we inform you that we have been furnished a copy of a petition of the Comporium, Inc. for Limited Waiver of Section 54.313(f)(2)(ii) to be filed by Comporium, Inc. (the Company) on or about June 22, 2015, which contains notification of the Company's inability to file its audited financial statements prepared in accordance with the requirement specified in Section 54.313(f)(2)(ii). This rule requires privately held rate-of-return carriers that are not recipients of loans from RUS whose financial statements are audited in the ordinary course of business to file a copy of their audited financial statement with their ETC Annual Report (otherwise known as the "Form 481") prescribed or permitted by the June 30, 2015. We have read the Company's statements contained therein and we agree with the stated reasons as to why we have been unable to complete our audit and report on the Company's financial statements for the year ended December 31, 2014 by that date.

Very truly yours,

Awerne P. Dixon

Susanne P. Dixon

Partner

## ATTACHMENT - LINE 3026 ATTACHMENT REDACTED IN ENTIRETY